

27<sup>th</sup> October 2009

Mr Mark Elliott  
Distinction  
Bishop's Park House  
25-29 Fulham High Street  
London  
SW6 3JH

Dear Mark

**RE: 9 Harley Street Ltd**

Many thanks to you and you team for providing exactly what was required to make our clinical practice feel more like a 5\* Hotel. Our clients have commented on several occasions on how elegant our entrance and lounge are and have been very impressed that this is continued through to our consulting rooms.

We have subsequently recommended Distinction to several of our clients interested in the art work and sculptures.

I look forward to working with you all in the near future on our Weymouth project which is now well under way.

All we can say is we gave you the spec and you delivered! It has been an enjoyable experience. It has been refreshing to work with people who want to ensure everything goes to plan.

Yours faithfully

*P. Richardson*

Mrs P Richardson  
CEO